

**From:** Q Vibes <qvibes.biz@gmail.com>  
**Sent:** 18 September 2024 09:29  
**To:** Licensing <Licensing.Licensing@haringey.gov.uk>  
**Subject:** Re: NOISE AND NUISANCE REPRESENTATION: Application for a Premises Licence- Q Vibes, 428 West Green Road, Tottenham, London N15 3PU (WK/609047)

Hi Daliah,

Thank you for your email.

I have indicated that I am happy to accept the conditions set out in order to proceed with the premises licence application.

Regards,

Janeth

On Tue, Sep 17, 2024 at 9:17 PM Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)> wrote:

Dear Janeth,

There is an outstanding representation from the Police and from the Noise RA, please advise of your acceptance of matters/ conditions put forward by the Responsible Authorities.

Regards

Daliah Barrett

Licensing Team Leader

Sent from [Outlook for Android](#)

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**From:** Q Vibes <[qvibes.biz@gmail.com](mailto:qvibes.biz@gmail.com)>  
**Sent:** Tuesday, September 17, 2024 1:56:31 PM  
**To:** Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)>  
**Subject:** Re: NOISE AND NUISANCE REPRESENTATION: Application for a Premises Licence- Q Vibes, 428 West Green Road, Tottenham, London N15 3PU (WK/609047)

Hi Chanel,

Thank you for your email.

We are happy to accept the conditions and look forward to working collaboratively on this.

Regards,

Janeth

On Wed, Sep 11, 2024 at 1:19 PM Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)> wrote:

Dear Sir/Madam,

Please see representation below from the Noise & Nuisance team.

Please advise your course of action.

***Please send any correspondence to [licensing@haringey.gov.uk](mailto:licensing@haringey.gov.uk). If it is sent to me directly there may be a delay in obtaining a response.***

Kind Regards

Chanel Roye

Licensing Administrator



4th Floor, 10 Station Road, London N22 7TR

T. 020 8489 8232

**If you need to report something please log it here: [Report It](#) or use our Online Service: [Contact Frontline](#) Why wait when you can [do it online?](#)**

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Please consider the environment before printing this email.

**From:** Amir Darvish <[Amir.Darvish@haringey.gov.uk](mailto:Amir.Darvish@haringey.gov.uk)>

**Sent:** Wednesday, September 11, 2024 12:40 PM

**To:** Licensing <[Licensing.Licensing@haringey.gov.uk](mailto:Licensing.Licensing@haringey.gov.uk)>

**Cc:** Jennifer Barrett <[Jennifer.Barrett@Haringey.gov.uk](mailto:Jennifer.Barrett@Haringey.gov.uk)>; Daliah Barrett <[Daliah.Barrett@haringey.gov.uk](mailto:Daliah.Barrett@haringey.gov.uk)>

**Subject:** FW: Application for a Premises Licence- Q Vibes, 428 West Green Road, Tottenham, London N15 3PU (WK/609047)

**Importance:** High

Hi all,

Following my visit to the premises concerning the above and after reviewing the application regarding the licencing objectives.

In order to prevent, public and noise nuisance we recommend the following representation for the premises licence, which has been agreed upon by the applicant.

### **Premises Licence Application**

#### **Q Vibes, 428 West Green Road, N15**

#### **Hours premises are open to the public**

Monday – Thursday 18:00 – 00:00 hrs

Friday – Saturday 18:00 – 02:00 hrs

Sundays 18:00 – 23:00 hrs

#### **Supply of alcohol**

Monday – Thursday 18:00 – 23:30 hrs

Friday – Saturday 18:00 – 01:30 hrs

Sundays 18:00 – 22:30 hrs

#### **Late night refreshment**

Monday – Thursday 23:00 – 23:30 hrs

Friday – Saturday 23:00 – 01:30 hrs

Sundays 23:00 – 22:30 hrs

#### **Regulated entertainment**

##### **Provision of recorded music**

Monday – Thursday 18:00 – 23:30 hrs

Friday – Saturday 18:00 – 01:30 hrs

Sundays 18:00 – 22:30 hrs

##### **Provision of live music**

Friday – Saturday 18:00 – 00:00 hrs

##### **Provision of performance of dance**

Friday – Saturday 18:00 – 00:00 hrs

#### **Licensing objectives**

#### **THE PREVENTION OF CRIME AND DISORDER**

1) A digital CCTV system must be installed covering all the required areas in the premises including the immediate outside area covering the front door entrance, the premises main floor of the dining area, including the bar area and the rear of the premises covering the fire exist, and the conservatory beyond the fire exit at the back of the premise. The installed CCTV system in the premises must be complying with the following criteria:

- (a)Cameras must be sited to observe the entrance doors from both inside and outside.
  - (b)Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e., capable of identification.
  - (c)Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.
  - (d)Provide a linked record of the date, time of any image.
  - (e)Provide good quality images - colour during opening times.
  - (f)Have a monitor to review images and recorded quality.
  - (g)Be regularly maintained to ensure continuous quality of image capture and retention.
  - (h) A staff member from the premises who is conversant with the operation of the CCTV system shall always be on the premises the premises are open to the public. This staff member must be able to provide a Police Officer or an authorised officer of the Licensing Authority with copies of recent CCTV images or data with the minimum of delay when reasonably requested.
  - (i)Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that any authorised officer (i.e. the Police/ council Officer) can request a copy of the data they require. Copies must be available within a reasonable time to the authorised officer on request.
- 2) An incident log shall be kept at the premises; it will be in a hardback durable format handwritten at the time of the incident or as near to as is reasonable and made available on request to an authorised officer of the Council or the Police which will record the following:
- (a) all crimes reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints received
  - (d) any incidents of disorder
  - (f) any faults in the CCTV system or searching equipment or scanning equipment
  - (h) any visit by a relevant authority or emergency service.
- 3) The DPS, duty manger and/ or the licence holder shall ensure the Customers shall leave the area promptly upon closing.
- 4) No alcoholic drinks or glass containers will be taken out onto the public highway.
- 5) The premises licence holder shall ensure that the area immediately outside the premises is kept clean and free from litter at all material times.
- 6) The police must be called to all incidents of unlawful violence or serious disorder.

## **PUBLIC SAFETY**

- 7) The capacity of the premises will not exceed the agreed maximum capacity of the venue. The total should include all staff.

8) The Designated Premises Supervisor shall carry out Fire and Health & Safety risk assessments required for the licensed premises, ensure these are kept on site and made available to responsible authorities and/or the licensing authority upon request.

9) All staff shall ensure that the premise operates in line with existing Health & Safety legislation and the Designated Premises Supervisor, and the premises licence holder shall ensure that all staff are suitably trained to meet this requirement and consistently adhere to it.

10) All exit doors shall be kept unlocked during the premises opening hours clear and shall be easily operable without the use of a key, card, code or similar.

11) All fire doors shall be maintained unobstructed and self-closing

12) Adequate and appropriate First Aid equipment and materials shall be available on the premises, routinely checked and replenished and all staff trained its use.

### **THE PREVENTION OF PUBLIC NUISANCE**

13) All licensable activities shall cease 30-minute before the closing time as stated in the premises licence every day to ensure, minimising the risk of public nuisance.

14) The area/ conservatory beyond the fire exit at the rear of the premises shall not be used as a Shisha lounge. This area shall not be used for any licensable activities at any time.

15) Customers who wish to smoke may go to the front of the premises outside the main entrance.

16) Customers permitted outside for smoking shall not be permitted to take their drinks, alcoholic or non-alcoholic, glass and / or any container at any time.

17) The number of smokers permitted to use outside shall be no more than 2 persons at any time.

18) No amplified sound including recorded and live music shall be played in the outdoor/ rear area of the premises at any time.

19) No speaker or other amplification equipment shall be installed on any of the party walls.

20) The volume level of recorded or live music played within the premises shall be maintained at a level that ensures it is not audible at or beyond the site boundary of the premises. Noise from the premises should not be audible within the nearest residential premises at any time.

21) The DPS, the duty manager and/ or the premises licence holder shall check the noise levels outside the perimeter of the premises approximately hourly, whilst regulated entertainment is provided to ensure that noise from the premises does not cause a disturbance to local residents/businesses.

22) Signs shall be prominently displayed on the exit doors advising customers that alcohol should not be taken off the premises and consumed in the street.

23) Notices shall be prominently displayed at all exits requesting patrons respect local residents and businesses and leave the area quietly.

24) No noise or vibration generated on the premises, or by its associated plant or equipment, shall emanate from the premises, be transmitted through the structure of the premises.

- 25) No fumes, steam or odours shall be emitted from the premises so as to cause a nuisance to any persons living or carrying on business in the area.
- 26) All plant and machinery will be correctly maintained and regularly serviced to ensure that it is running efficiently and with minimal disturbance to neighbours arising from Noise and/or Odour.
- 27) In the event of a noise/nuisance complaint substantiated by an authorised officer, the Designated Premises Supervisor and the Premises Licence Holder shall take appropriate measures in order to prevent any recurrence.
- 28) A complaints book shall be held on the premises to record details of any complaints received from neighbours. The information shall include, the complainants name, location, date, time and subsequent remedial action undertaken. This record must be always made available for inspection by council officers and kept for a minimum of 12 months.
- 29) Illuminated external signage shall be switched off when the premise is closed.
- 30) Security lights shall be positioned to minimise light intrusion at the closest residential premises.
- 31) Signage shall be displayed requesting customers exercise considerate behaviour to limit the potential for public nuisance.
- 32) All delivery/ collection services shall be operated from the main entrance of the premises on High Road.
- 33) The Designated Premises Supervisor and the Premises Licence Holder shall instruct all delivery services, including third-party providers and the cyclist delivery do not obstruct the public highway and to park their scooters in designated areas on West Green High Road
- 34) The Designated Premises Supervisor and the Premises Licence Holder shall ensure the delivery drivers do not leave their vehicles engine idling while waiting for collection

## **THE PROTECTION OF CHILDREN**

- 35) All staff involved in the sale of alcohol shall receive induction and refresher training regularly relating to the sale of alcohol and the times and conditions of the premises licence.
- 36) All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made available to the Police and/or Local Authority upon request and shall be kept for at least one year.
- 37) A 'Think 25' proof of age scheme shall be operated and relevant material shall be displayed prominently within the Premises – including in a visible location:
- (a) At the entrance to the Premises.
  - (b) Behind the bar.
  - (c) In any other area where alcohol can be purchased by a customer.
- 38) A written record of refused sales shall be kept on the premises and updated as and when required. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.

39) Underage children may be allowed on the premises in the care of parents or responsible adults up to 21:30 hours.

40) The only acceptable ID will be those with photographic identification documents, including passport, photo-card, driving license or proof of age card bearing the PASS hologram.

41) A sign stating "No proof of age – No sale" shall be displayed at the point of sale.

42) The Licensee and Designated Premises Supervisor shall ensure that alcohol is only purchased from an authorised wholesaler and shall produce receipts for the same upon request for inspection. (An authorised wholesaler means an established warehouse or trade outlet with a fixed address and not a van or street trader, even if they claim they are part of, or acting on behalf of, an authorised wholesaler who provides full itemised VAT receipts).

Yours sincerely,

**Amir DARVISH**

**Noise & Nuisance Officer**

**Neighbourhoods & Environments**



[Amir.darvish@haringey.gov.uk](mailto:Amir.darvish@haringey.gov.uk)

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